



# 2007 Annual Report

**Office of the Police Complaints Commissioner**  
on behalf of  
**Nova Scotia Police Review Board**



June 22, 2009

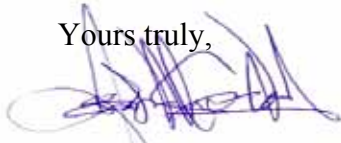
The Honourable Ross Landry  
Minister of Justice  
4th Floor, 5151 Terminal Road  
P.O. Box 7  
Halifax, NS B3J 2L6

Dear Minister:

I have the honour to submit to you the Annual Report of the Nova Scotia Police Review Board for the calendar year 2007, pursuant to the provisions of Section 26 of the *Police Act*, R.S.N.S. 2004, Chapter 31.

This report provides figures on the number and nature of complaints received by the Office of the Police Complaints Commissioner as well as a comprehensive description of the complaint process and mandate of the Office. For additional information I have included synopses of a number of selected cases to demonstrate the application of the Act and the complaint process in actual situations.

Yours truly,



Nadine Cooper Mont  
Police Complaints Commissioner

NCM/pjw



## Mission Statement

The mission of the Office of the Police Complaints Commissioner and the Nova Scotia Police Review Board is to maintain public confidence in our municipal police agencies by delivering judicious, timely, impartial, client-oriented service to the public, to the police services and to the police officers within its jurisdiction.

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Published in conventional and electronic form by the Office of the Police Complaints Commissioner  
 Research & Design: Pamela J. Whittaker and Jeff Garber

## Executive Summary

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The Police Complaints Commissioner's Office investigates complaints by citizens alleging misconduct by municipal police officers. The Office provides administration for the Police Review Board which is empowered to hear complaints from both the public and appeals from police officers who are disciplined.

Complaints by citizens must be filed using a prescribed form within six months of the incident that provoked the complaint and be signed by the complainant. The police department investigation of the complaint must be completed within 60 days of the date that the complaint form is filed. In those instances where the complainant is not satisfied by the decision of the Chief or the municipality's Board of Police Commissioners, the Commissioner may conduct an independent investigation. If, as a result of that investigation, the Commissioner finds that the complaint is not frivolous or vexatious, the matter is referred to the Police Review Board. If the Commissioner finds the complaint to be frivolous or vexatious, the complainant can appeal the Commissioner's refusal to send the complaint to a hearing to the Chair of the Police Review Board. Police Review Board hearings are open to the public unless the Review Board orders otherwise. The Police Review Board's decision is final.

In 2007, the Commissioner received 166 complaints from the public. An additional 44 internal disciplinary matters were dealt with by the Office. This is an increase of 40.94% over the previous year's total of 149 public and internal complaints.

Of the 166 public complaints two were substantiated, one was partially substantiated, 24 were informally resolved, 81 were unfounded, 17 were withdrawn, one was abandoned, 12 are still under investigation, and 28 were not accepted because they did not meet the statutory conditions.

Public complaints related to abuse of authority continued to be the most common allegations in 2007, followed by complaints related to discreditable conduct and neglect of duty. Internal complaints dealing with discreditable conduct were closely followed by those involving neglect of duty as the two most prevalent internal disciplinary allegations for 2007.

In 2007 twenty eight public appeals were filed. The Commissioner exercised her statutory discretion to conduct an independent investigation in fourteen of them. As a result of these investigations, eleven files were forwarded to the Police Review Board for a formal hearing.

Nine complainants chose to appeal the Commissioner's decision against a hearing of the Police Review Board to the Chair of the Police Review Board. The Chair overruled the Commissioner on three occasions in 2007.

Six internal disciplinary matters were appealed to the Police Review Board in 2007.

## Role of the Police Review Board/Commissioner

The primary role of the Office of the Police Complaints Commissioner is to investigate complaints by citizens alleging misconduct by municipal police officers. The Police Review Board is empowered to hear and rule on public complaints and police officer's appeals against disciplinary penalties or dismissals that are imposed or ordered by chiefs of police and boards of police commissioners.

The responsibilities of the Police Review Board are outlined in Section 18 of the *Police Act* which states that: "The Review Board shall perform the functions and duties assigned to it by this *Act*, the regulations, the Minister or the Governor in Council".

These responsibilities include the following:

- 1) Conduct investigations and inquiries in accordance with this *Act*; and
- 2) Conduct hearings into complaints referred to it by the Complaints Commissioner in accordance with the *Act* or the regulations

Section 19(1) of the *Police Act* provides that the Minister may direct the Review Board to investigate, inquire into and report to the Minister upon any matter relating to:

- (a) the extent, investigation or control of crime
- (b) the enforcement of law
- (c) the operation and administration of a police department

The Office of the Police Complaints Commissioner was established by proclamation of the *Police Act* on December 20, 2005 and came into effect January 1, 2006. Prior to this the Nova Scotia Police Commission was responsible for many of the functions that fall within the purview of the *Police Act* and regulations. The Office of the Police Complaints Commissioner is responsible for providing all of the administrative support needed by the Review Board to carry out its responsibilities.

The Police Complaints Commissioner shall attempt to negotiate a resolution to public complaints upon an appeal by the complainant. If the Commissioner determines that the complaint has merit he/she will forward the matter for a full hearing before the Police Review Board. The Commissioner may forward the matter to an outside investigator for a full, independent investigation to assist with this decision.

Where the Commissioner cannot satisfactorily resolve a complaint, or has determined the complaint does not merit a review by the Board, he/she may refuse to forward the complaint to a hearing. The complainant may then seek an order to refer the complaint to the Board by appealing the decision of the Commissioner to the Chair of the Review Board.

## Administrative History

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The Nova Scotia Police Commission was established by proclamation of the *Police Act* in 1976. At that time, the Police Commission reported to the Attorney General; it was responsible for improving the effectiveness of municipal police forces and relations between the police and the public. Initially the Police Commission provided a large number of services relating to provincial policing and security including:

- 1) development and approval of training programs for police officers,
- 2) development of programs to improve public awareness of police functions, duties and responsibilities,
- 3) maintenance of statistics and research services,
- 4) determinations of the adequacy, efficiency, and effectiveness of the police services provided by municipalities,
- 5) recommendations for appointment or re-appointment of Provincial Civil Constables, Special Constables, and By-Law Enforcement Officers; and
- 6) other duties under the Private Investigators and Private Guards Act and the Police Services Act.

In 1992, changes to the *Police Act* resulted in the re-organization and re-orientation of the Nova Scotia Police Commission. The majority of the services listed above were transferred to the Policing Services Division of the Department of the Solicitor General. These services are now the responsibility of the Department of Justice. The Police Commission retained its responsibility for investigating matters relating to the conduct and performance of duties by police, the administration of a police force, the system of policing in municipalities, and the police needs of municipalities.

The Nova Scotia Police Review Board was established through amendments to the *Police Act* in the mid-1980s. It replaced the Police Commission as the adjudicating body for citizen complaints and for appeals against decisions made in internal discipline matters. The Board also conducts hearings into matters of internal discipline that are appealed by police officers as a result of discipline imposed by the authority. On January 1, 2006 a new *Police Act* was proclaimed and Office of the Police Complaints Commissioner was created.

## Commissioner & Review Board Members

Under the provisions of Section 13(1) of the *Police Act*, the Nova Scotia Police Review Board is composed of not less than three persons appointed by the Governor-in-Council.

As of December 31, 2007 the members of the Police Review Board were:

Nadine Cooper Mont	Complaints Commissioner	Daniel Paul	Member
Lester Jesudason	Chair	Ken Langille	Member
Linda Garber	Vice Chair	Paul Gates	Member
Charles Schafer	Member	Betty Thomas	Member
Peter James	Alternate Member	Orville Symonds	Member

### Staff

Thomas Haney	Director
Pamela J. Whittaker	Office Manager
Mirella Lopresti	Administrative
Norma MacDonald	Administrative

### Staff Offices



The Office of the Police Complaints Commissioner is located at Sun Tower, 1550 Bedford Highway, Suite 720, Bedford, Nova Scotia.

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E-Mail: polcom@gov.ns.ca



# Organizational Chart



## Professional Association

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The Office of the Complaints Commissioner is proud to be a member of the Canadian Association for Civilian Oversight of Law Enforcement (CACOLE). CACOLE is a national non-profit organization of individuals and agencies involved in the oversight of police officers in Canada. CACOLE is dedicated to advancing the concept, principles and application of civilian oversight of law enforcement throughout Canada and abroad.

The first meeting of heads of oversight agencies happened in the fall of 1995, the first conference held by the not yet incorporated organization was held in Halifax in September of 1996. CACOLE, was ultimately established in 1997, and is an incorporated non-profit organization under the Canada Incorporations Act. The national organization is governed by a set of By Laws and is managed by an elected, volunteer Board of Directors representing oversight agencies in each province, as well as First Nations and the Federal Government. The part-time Executive Director is the only paid position.

CACOLE members represent diverse organizations - municipal and provincial police boards and commissions, First Nations, provincial and federal oversight agencies, ombudsman offices, police associations and professional standard bureaus. CACOLE member organizations operate in Canada, the United States, Great Britain, Northern Ireland, Portugal and other European countries.

For more information please visit CACOLE's website at: [www.cacole.ca](http://www.cacole.ca)



## The Complaint Process

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### How long do I have to file a complaint?

You must file your complaint within 6 months of the incident which gave rise to the complaint. If you file a complaint 6 months after the incident it cannot be considered under any circumstances.

### Where do I file a complaint?

You may make your complaint against a police officer, chief of police, or police department in general to any of the following:

- ⇒ Any member of the police force of which the officer is a member;
- ⇒ The Board of Police Commissioners for the area which the police force is responsible for policing;
- ⇒ The Police Complaints Commissioner.

The Police Complaints Commissioner obtains a copy of every complaint, wherever it is filed.

### How do I file a complaint?

You must file the complaint in writing. There is a form available (Form 5) and assistance can be provided by the Commissioner's office. You can obtain a form from any municipal police station, local board, or the Police Complaints Commissioner. A form can also be downloaded from the following website: [http://www.gov.ns.ca/just/Policing\\_Services/complaints.asp](http://www.gov.ns.ca/just/Policing_Services/complaints.asp)

You should include details such as the date, time and place of the incident that you are complaining about. When you file a complaint you will receive a form describing the complaint procedure.

### Will my complaint be taken seriously?

Yes. Once you have put your complaint in writing, the Chief of Police or the authority will appoint an officer to investigate the complaint.

## What happens after I make my complaint?

The police officer appointed to investigate the complaint will contact you to discuss the matter and will try to resolve the complaint informally if you and the officer you complained about agree. If informal resolution is not agreed upon, the investigator will proceed with the investigation. The police department investigation must be completed 60 days from the day you filed the written complaint. In some circumstances, the Commissioner may grant an extension of time to complete the investigation. You will receive a notice when the investigation is complete.

## Who decides the outcome of the case?

The Chief of Police or the Municipal Board of Police Commissioners (if the complaint is against the Chief of Police) will review the investigation and based on its findings will decide to:

- ⇒ Take no further action with respect to the complaint; or
- ⇒ Discipline the officer.

You will be notified of the decision, as will the officer complained about and the Commissioner.

## What is the role of the Police Complaints Commissioner in the Police Department's Investigation?

The Commissioner ensures that time limitations provided within the *Police Act* have been and are adhered to and may exercise her/his authority to extend the time to investigate complaints when additional time is requested by the authority.

## What can I do if I am not satisfied with the decision of the Chief, or the Municipal Board of Police Commissioners?

You must file a Notice of Review (Form 13) with the Commissioner within 30 days of receipt of the decision. Once you file the Form 13, the Commissioner will attempt to mediate an informal resolution. Any informal agreement will require the consent of the officer being complained about and the complainant.

If informal resolution is unsuccessful, the Commissioner may conduct an independent investigation of the complaint. Following the completion of this investigation, the Commissioner will decide whether the complaint has merit and if that is the case, the matter will be referred to the Police Review Board. If the complaint is not referred to the Police Re-

view Board, you will be notified that no further action will be taken with respect to your complaint.

### **What can I do if my complaint is not referred to the Review Board?**

You may appeal the Commissioner's decision by filing a Notice of Review in Form 15 with the Nova Scotia Police Review Board for an order that the complaint be referred to the Review Board. The Form 15 must be filed within 30 days of receipt of the Commissioner's decision. The Chair of the Review Board will review the file and can overrule the Commissioner and forward the complaint to the Board for a hearing. The decision of the Chair is final.

### **What happens when my complaint is referred to the Review Board?**

A panel of three members will conduct a public hearing into your complaint. You will be notified of the hearing date and you may be represented by a lawyer if you wish. If you are not represented by a lawyer, the Office of the Police Complaints Commissioner will provide assistance in preparation of subpoenas for witnesses and information on hearing procedures.

### **Is my complaint kept confidential?**

Complaints are considered confidential. However, if your complaint is referred to the Police Review Board, the hearing is open to the public, unless the Review Board orders otherwise.

### **Who sits on the Police Review Board?**

The Governor in Council appoints civilian members to the Police Review Board. Please refer to page 3 for the names of the members of the Police Review Board.

### **What can the Review Board do?**

The Review Board may:

- ⇒ Find the complaint valid and make recommendations on penalties;
- ⇒ Dismiss the matter;
- ⇒ Affirm or change any penalty which has been imposed or substitute a finding;

⇒ Award or fix costs where appropriate.

The Review Board cannot award compensation.

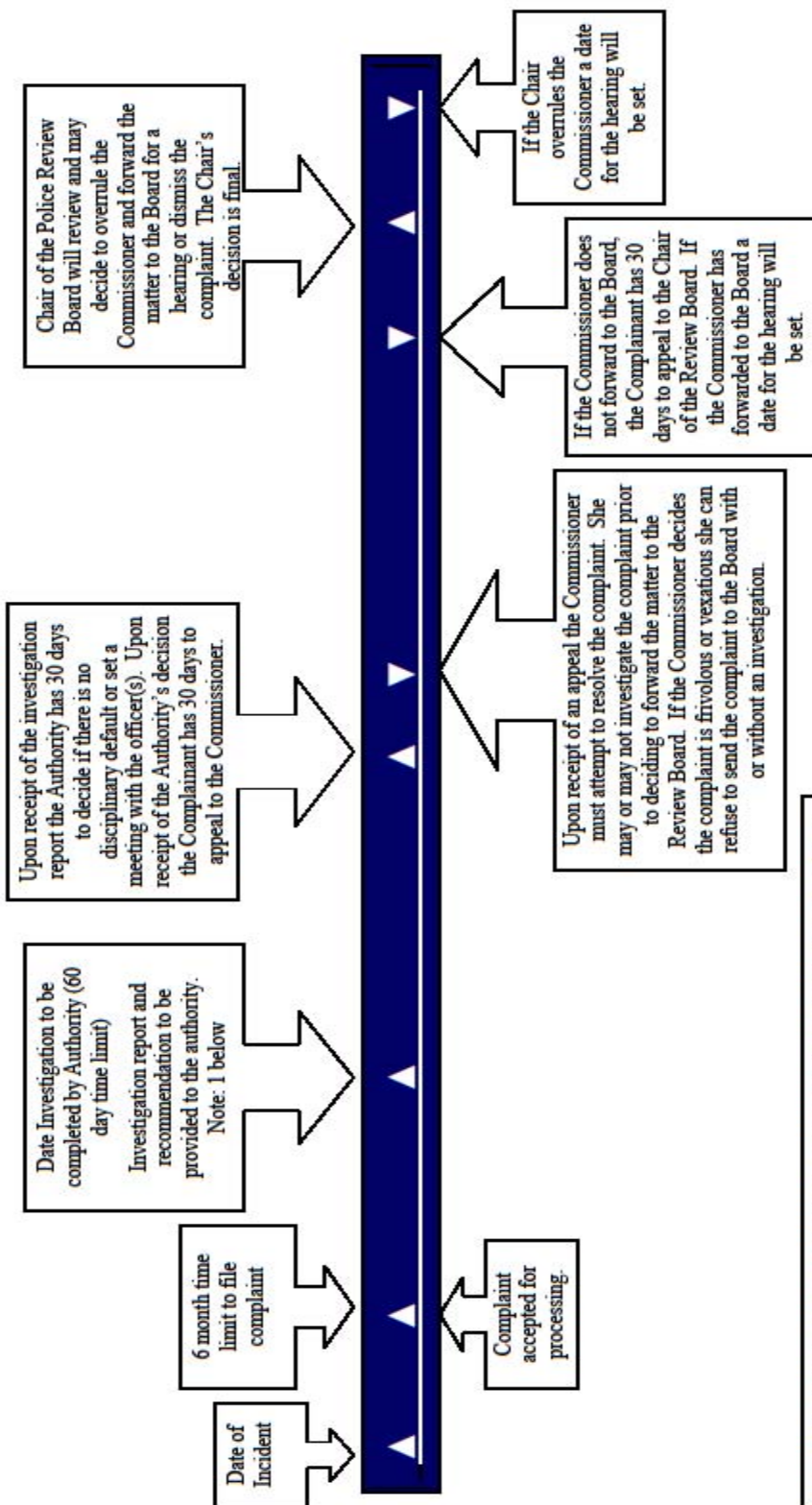
### **Can a police officer appeal?**

The police officer may appeal disciplinary action imposed by the Chief of Police or the Authority.

### **What if I am dissatisfied with the Review Board's decision?**

The Review Board's decision is final. If you are unhappy with it, you should contact a lawyer.

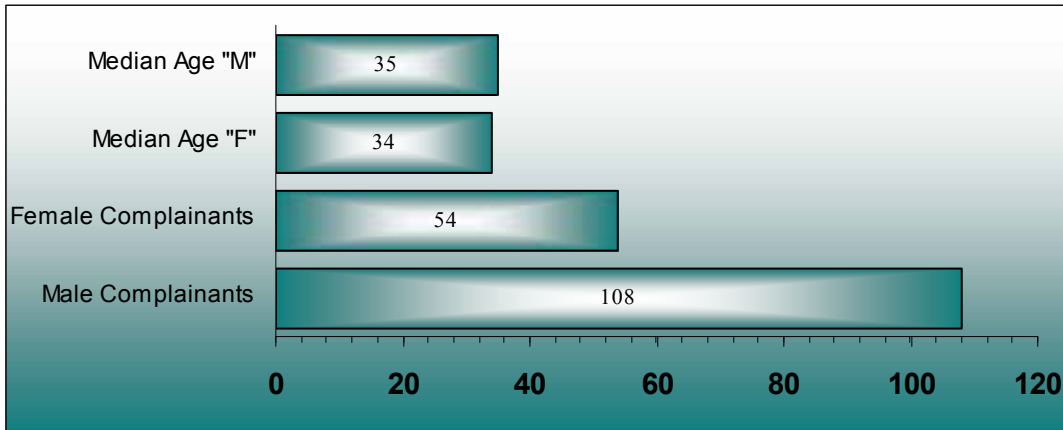
## Filing a Public Complaint Timeline Example



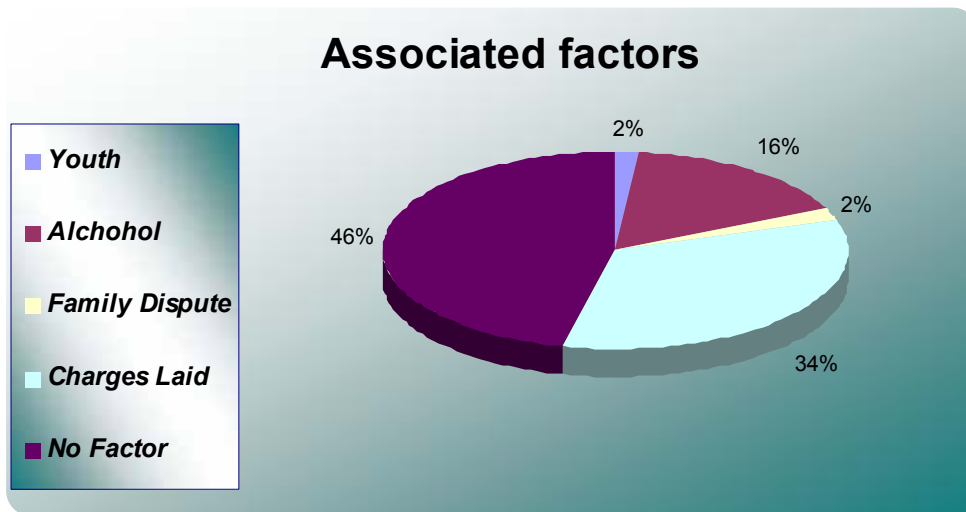
Note: 1. There are provisions for police department investigators to apply for extensions to investigate.

## Demographics

In 2007 there were a total of 166 public complaints filed. Fifty four public complaints were filed by women with a median age of 34. Men accounted for the other 108 complaints filed; their median age was 35.



The figure shown below outlines the percentage of instances in 2007 where there were reports of alcohol involvement, youth involvement, charges laid, and/or family disputes on the part of the complainants. All data has been collected from complaint forms or from investigation reports. 'Charges Laid' also includes arrests and the issue of summary offence tickets.





## Complaints by municipal agency

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The table below provides the number of public and internal complaints by municipal police agency.

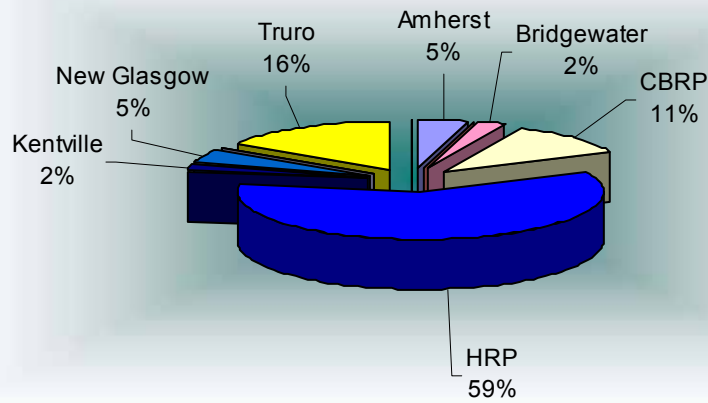
Department	2006		2007	
	PC	ID	PC	ID
Amherst	3	2	6	2
Annapolis Royal	0	0	0	0
Bridgewater	7	2	1	1
CBRPS	31	5	34	5
HRPS	67	12	104	26
Kentville	4	1	1	1
New Glasgow	5	0	3	2
Springhill	3	0	2	0
Stellarton	1	0	7	0
Trenton	0	0	1	0
Truro	4	1	6	7
Westville	1	0	1	0
<b>Totals</b>	<b>126</b>	<b>23</b>	<b>166</b>	<b>44</b>

**PC=Public Complaints**  
**ID=Internal Discipline**

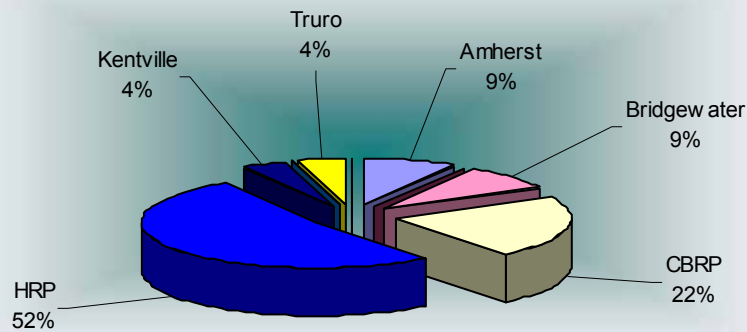
## Internal Discipline

The number of internal disciplinary matters increased from 23 to 44 between 2006 and 2007. This represents an increase of 91.3%.

**2007 Internal Discipline**

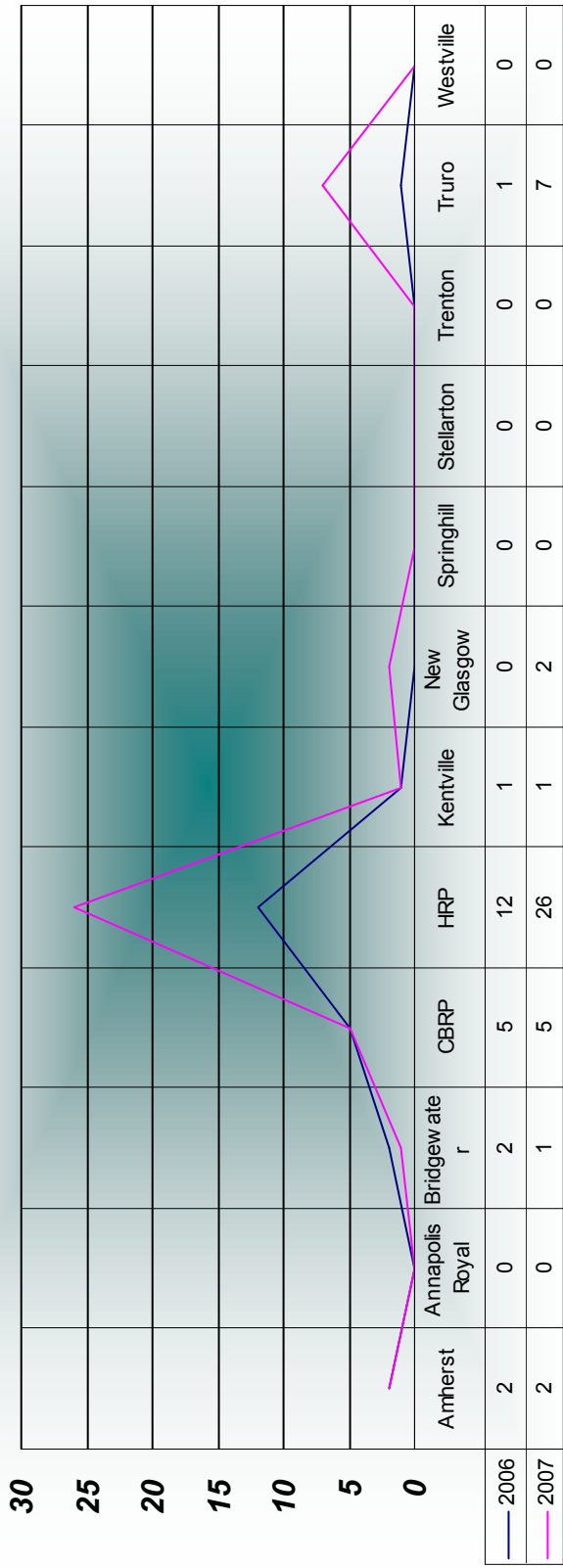


**2006 Internal Discipline**



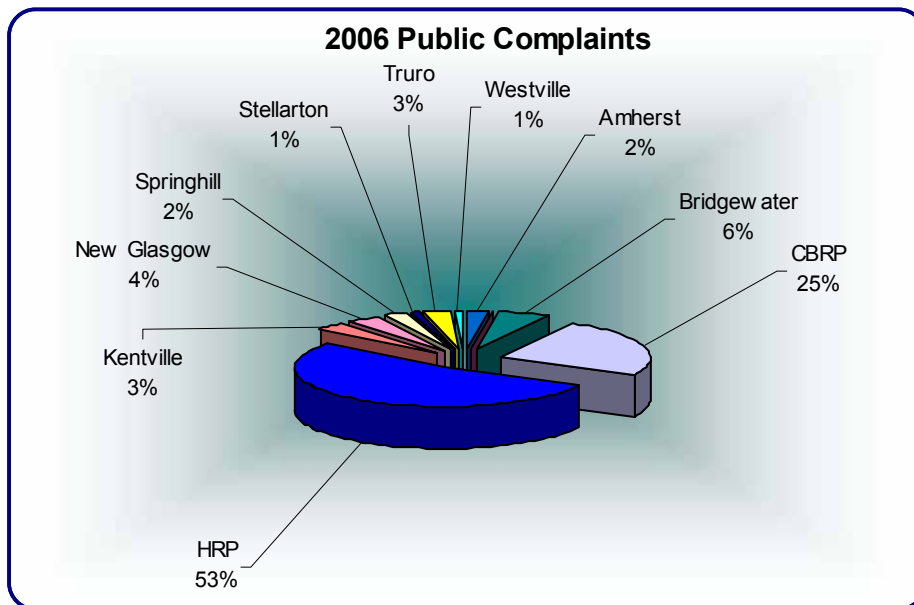
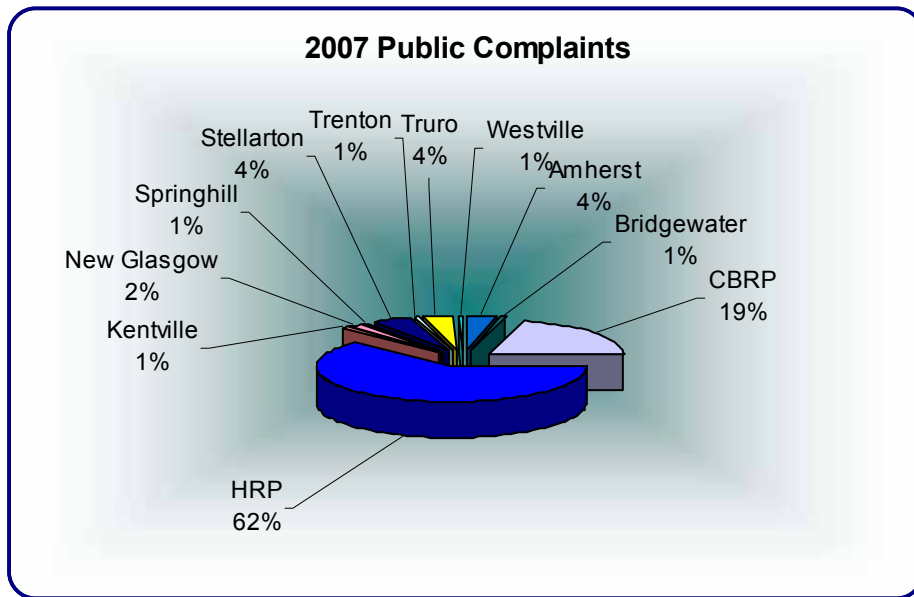
Internal Disciplinary Complaints by Department

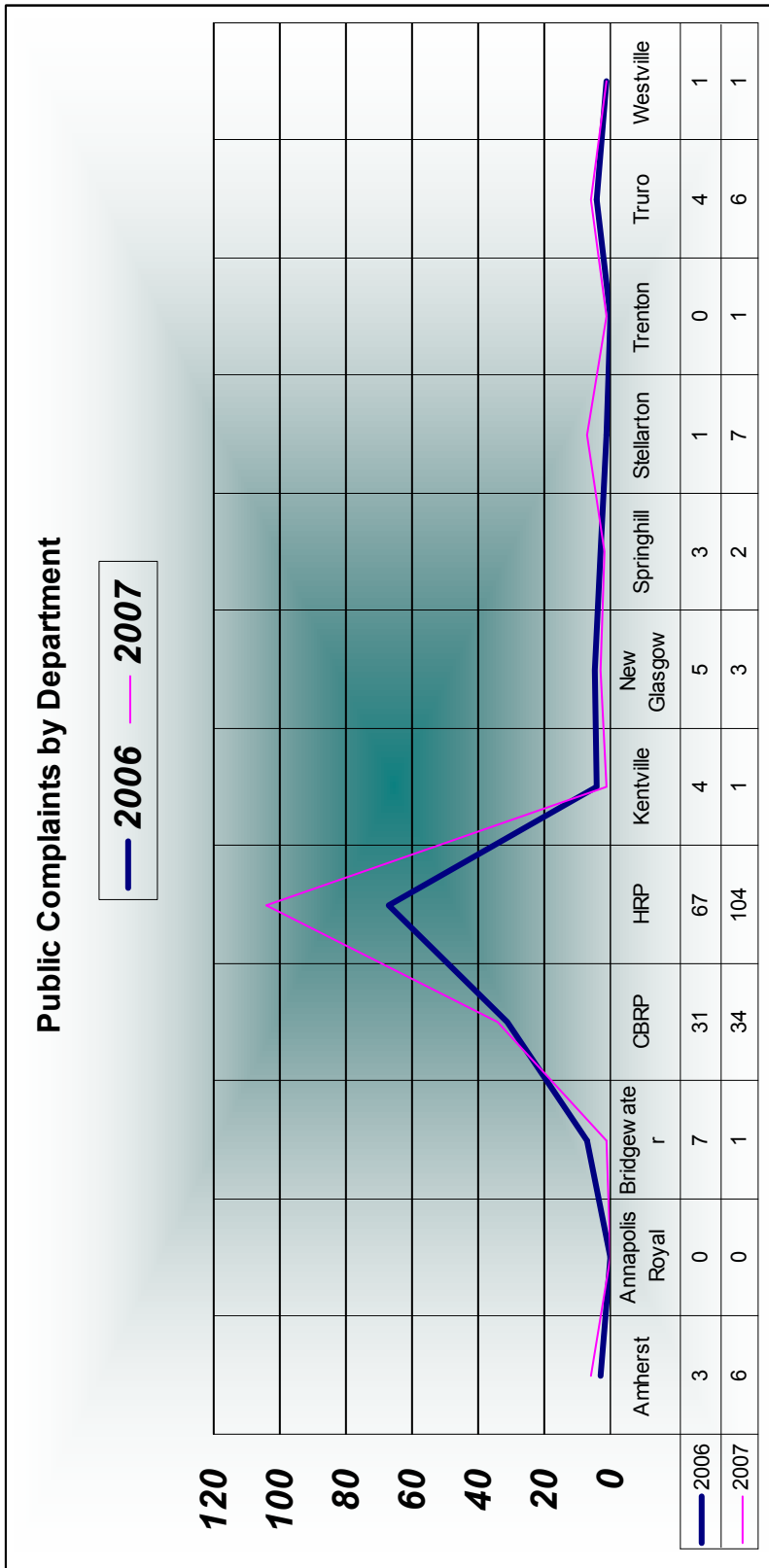
— 2006 — 2007



## Public Complaints

Public Complaints increased from 126 to 166, or 31.75% between 2006 and 2007.

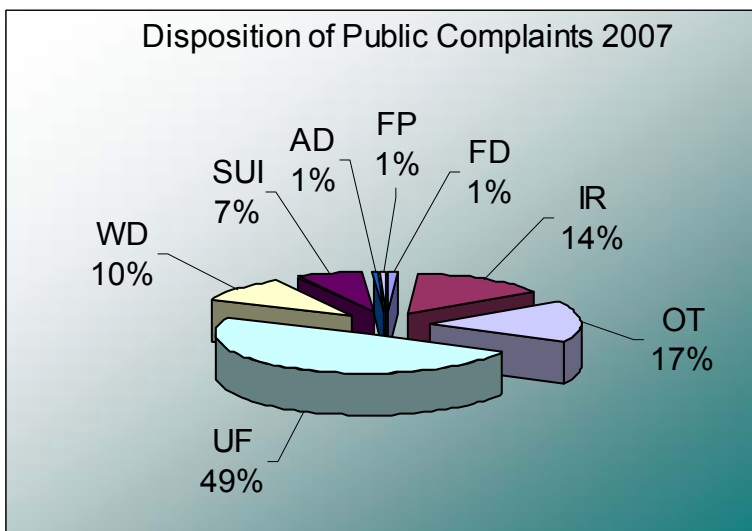
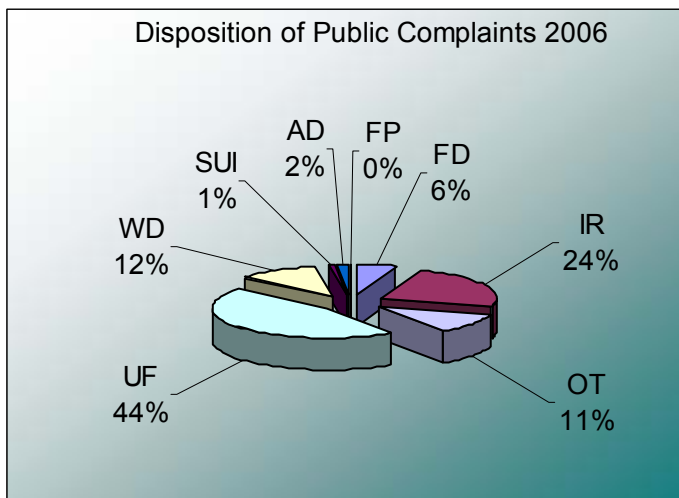




## Disposition of Public Complaints

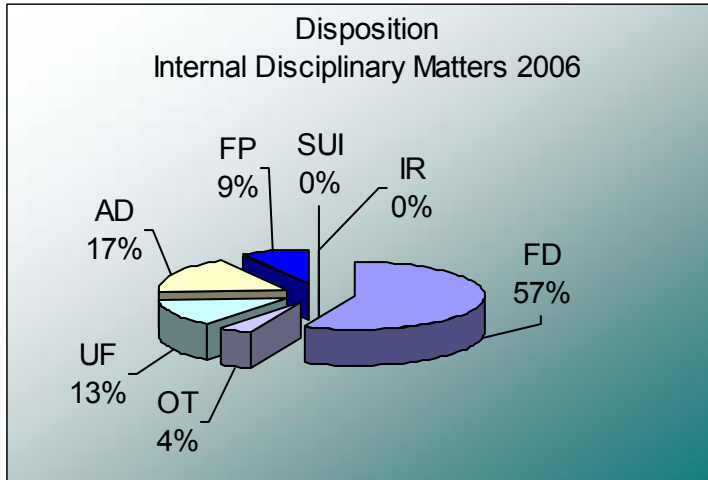
These graphs illustrate the percentage of public complaints filed with the Office of the Police Complaints Commissioner in terms of their disposition at the printing of this report.

<sup>1</sup> *Other* includes complaints filed beyond the 6 month time limit or incidents that did not constitute a breach of the code of conduct.



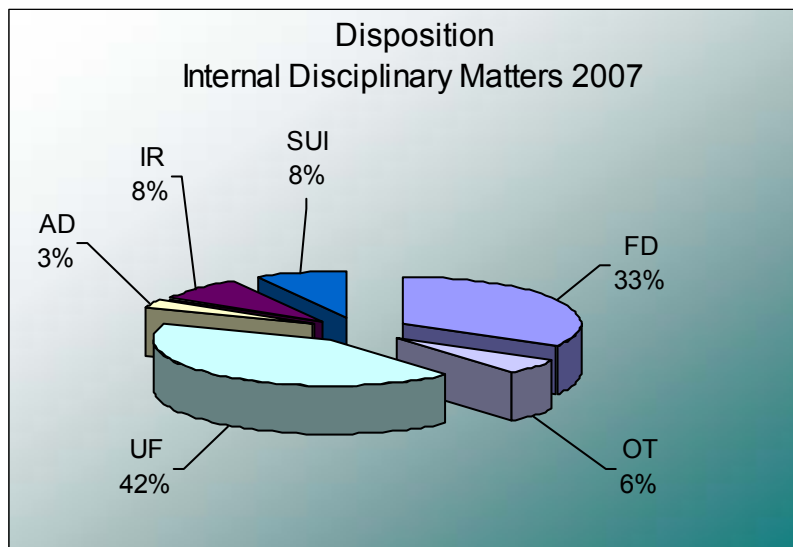
Disposition - Public	Abbreviation	2006	2007	Change
Founded	FD	7	2	-5
Informal Resolution	IR	30	24	-6
Other <sup>1</sup>	OT	14	28	14
Unfounded	UF	57	81	24
Withdrawn	WD	15	17	2
Still Under Investigation	SUI	1	12	11
Abandoned	AD	2	1	-1
Founded in Part	FP	0	1	1
<b>Total</b>		<b>126</b>	<b>166</b>	

## Disposition of Internal Disciplinary Matters



These graphs illustrate the percentage of internal complaints filed with the Office of the Police Complaints Commissioner in terms of their disposition at the printing of this report.

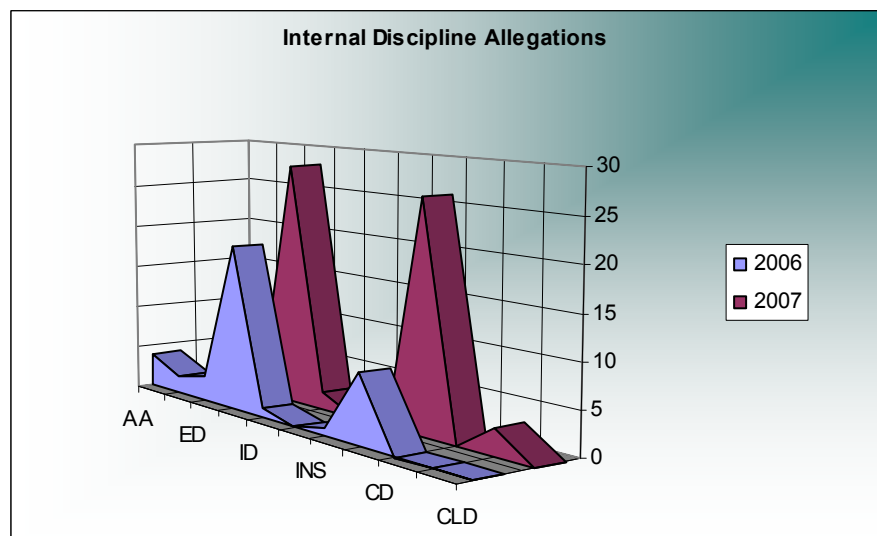
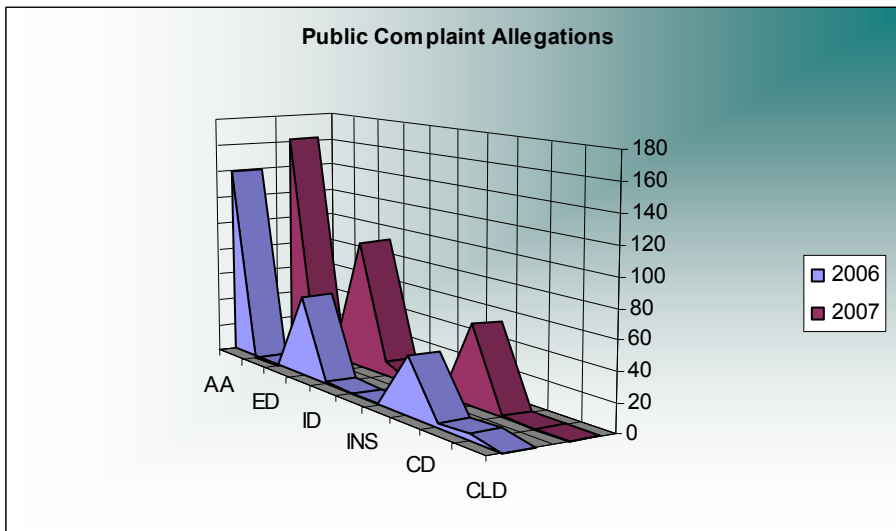
<sup>1</sup>. Abandoned by Department due to officer retirement or termination of employment.



Disposition - Internal	Abbreviation	2006	2007	Change
Founded	FD	13	15	2
Unfounded	UF	3	17	14
<sup>1</sup> . Abandoned by Department	AD	4	0	-4
Founded in Part	FP	2	0	-2
Other	OT	1	3	2
Informal Resolution	IR	0	2	2
Still Under Investigation	SUI	0	7	7
<b>Total</b>		<b>23</b>	<b>44</b>	

## Allegations

Abrev.	Alleged Defaults	Public			Internal		
		2006	2007	Change	2006	2007	Change
AA	Abuse of Authority	139	162	23	4	0	-4
CP	Corrupt Practice	0	12	12	2	3	1
ED	Engages in Deceit	0	10	10	3	2	-1
DC	Discreditable Conduct	57	93	36	19	28	9
ID	Improper Disclosure	2	10	8	1	2	1
IUF	Improper use of Firearm	0	0	-	0	0	-
INS	Insubordination	1	0	-1	1	0	-1
ND	Neglect of Duty	41	56	15	8	26	18
CD	Complaint Against Department	3	1	-2	0	0	1
DP	Damages Property	4	0	-4	0	3	3
CLD	Liquor or Drug Infraction	0	0	-	0	0	-
<b>Total</b>		<b>247</b>	<b>344</b>		<b>38</b>	<b>64</b>	





## Appeals to the Commissioner & Chair of the Police Review Board

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### Public Appeals of Complaint Files Opened in 2007

Twenty eight public appeals were filed in 2007 by complainants who were not satisfied by the Authorities' decision. Of those twenty eight appeals, the Commissioner determined that fourteen of them merited a third party investigation. As a result of these investigations, eleven files were forwarded to the Police Review Board for a formal hearing.

Nine complainants chose to appeal the Commissioner's decision against a hearing of the Police Review Board to the Chair of the Police Review Board. The Chair overruled the Commissioner on three occasions in 2007.

### Internal Disciplinary Appeals Resulting from Files Opened in 2007

Six internal disciplinary matters were appealed to the Police Review Board in 2007.

## Complaint Summaries

The following are summaries of a selection of complaints filed with the Office of the Police Complaints Commissioner in 2007. Complaints may be concluded in a variety of ways and the following is intended to provide a sampling of complaints and the conclusion of each file.

**File PC-07-0011                      Public Complaint                      Informally resolved**

**Allegation(s):                      Making or signing a false statement 24(4)a**  
**Improperly using position for private advantage 24(6)d**

The complainant accused the officer of using their position to the benefit of a sibling during a difficult separation between the complainant and the respondent's sibling. The complaint included reference to a sworn affidavit making allegations about the complainant which the complainant claims were false.

The complainant and respondent agreed to resolve the matter informally, with the respondent writing the complainant a letter to reassure them that he/she would not become directly involved in the separation from her sibling.

**File PC-07-0067                      Internal Complaint                      Penalty imposed**

**Allegations(s):                      Discreditable conduct 24(1)a**  
**Discreditable conduct toward another member 24(1)d**

The respondent was accused of breaching two sections of the disciplinary code of conduct by acting inappropriately toward another member of the force. An internal disciplinary meeting was held in which the respondent admitted to a breach of section 24(1)d of the code of conduct. The respondent was fined 8 hours pay and required to take workplace rights training.

**File PC-07-0091                      Public Complaint                      Not sustained**

**Allegation(s)                      Neglect of duty 24(3)a**

The complainant accused the officers of failing to promptly investigate a matter in which his grandchild and other local children were allegedly assaulted and confined. The complainant further alleged that the matter was not investigated because of the good reputation the accused had in the community.

The matter was investigated by the department but the accusations were not substanti-

ated. The complainant appealed to the Police Complaints Commissioner by filing a form 13. The Police Complaints Commissioner, with advice from the Director, appointed a third party investigator to conduct an investigation. The investigator found no evidence that the respondents had breached the code of conduct. The Police Complaints Commissioner therefore did not forward the matter to the Review Board for a formal hearing.

The complainant appealed the matter to the Chair of the Review Board by filing a form 15. The Chair of the Review Board reviewed the file but did not find that there was any reasonable basis on which the Review Board could make a finding that there was a breach of the code of conduct. A hearing was not scheduled and the file was closed.

**File PC-07-0098****Internal Complaint****Penalty imposed****Allegation(s)**

**Improperly disclosing information 24(5)a**  
**Improperly using position for private advantage 24(6)d**

Allegations were filed on June 26, 2007. A request to extend the investigation was filed on August 22, 2007 to provide more time to receive documents necessary to proceed with the investigation. The extension also allowed for further interviews to be conducted which were relevant to the investigation. Another extension request dated November 6, 2007 was granted by the Police Complaints Commissioner.

In her duty to ensure investigative timelines were adhered to, the Police Complaints Commissioner sent a letter dated January 22, 2008 to the chief of the department indicating the extension periods had lapsed. The Commissioner also requested an update on the status of the investigation at this time. A response was received that an internal disciplinary hearing date had been set for January 31, 2008.

The responding officer admitted to breaching the code of conduct and was given a written reprimand. The member was also required to review related policies with a signed copy of the policies to be placed in his or her file.

**File PC-07-0132****Public Complaint****Not accepted****Allegation(s)**

**Discreditable conduct 24(1)a**

The complainant's accusations dealt with incidents that occurred more than six months before the complaint was filed. Section 29 of the *Police Act* clearly states that complaints about occurrences more than six months old cannot be processed. The complainant was notified in writing by the Police Complaints Commissioner that the complaint could not be accepted as per section 29 of the *Police Act*.

**File PC-07-0206**

**Public Complaint**

**Founded in part**

**Allegation(s)**

**Discreditable conduct 24(1)a  
Arrest without sufficient cause 24(7)a  
Unnecessary force 24(7)b**

A number of arrests were made outside a Halifax nightclub after police were called by nightclub security regarding a person or persons who would not leave the area. A number of public complaints were filed relating to this incident, including PC-07-0206.

The allegations in this file involve being arrested without cause, using unnecessary force, and an allegation of discreditable conduct.

The discreditable conduct allegation arose from an officer deleting pictures of the incident taken during the arrests. The complainant who had taken the pictures of friends being arrested was also arrested and spent the night in lockup. One of the arresting officers removed digital pictures from a device that was being held while the complainant was in lockup.

After an investigation into the matter it was concluded that the officers had not breached a disciplinary default by responding to the call by nightclub security and by arresting several people. It was decided that a default had occurred by the actions of the officer who had deleted digital photographs from a device while the complainant was in lockup. A disciplinary hearing was held where the responding officer admitted to the inappropriate action and the penalty of a written reprimand was placed in the officer's file.

**File PC-07-0188**

**Internal Complaint**

**Founded**

**Allegation(s)**

**Discreditable conduct 24(1)a**

A review of the respondent's network drive revealed that the respondent had a number of files that were in violation of the department's computer use policy saved on the drive. Some of the inappropriate files were software files with the potential to breach the force's network security.

A formal investigation into the matter resulted in an internal disciplinary hearing. The respondent admitted to the breach and received the penalty of a 30 day suspension without pay.

## Municipal Police Agencies

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Chief Charles Rushton  
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Chief Brent Crowhurst  
Bridgewater Police Department  
45 Exhibition Drive, Bridgewater, NS B4V 0A6  
(P.O. Box 9, B4V 2W7)  
P (902) 543-2465 F (902) 543-7478



Chief David Wilson  
Cape Breton Regional Police Service  
865 Grand Lake Road - Central HQ  
Sydney, Nova Scotia B1P 6W2  
P (902) 563-5099 F (902) 567-2266



Chief Frank Beazley  
Halifax Regional Police  
1975 Gottingen Street  
Halifax, Nova Scotia B3J 2H1  
P (902) 490-5020 F (902) 490-5038



Chief Mark Mander  
Kentville Police Service  
80 River Street  
Kentville, Nova Scotia B4N 1G9  
P (902) 678-3378 F (902) 678-6600



Chief Gary Copeland  
Springhill Police Service  
P.O. Box 2380  
Springhill, NS B0M 1X0  
P (902) 597-3779 F (902) 597-3119



Chief Ambrose Heighton  
Stellarton Police Service  
PO Box 609  
Stellarton, Nova Scotia B0K 1S0  
P (902) 752-6160 F (902) 752-4101



Chief Robert White  
Trenton Police Department  
P. O. Box 1224  
Trenton, Nova Scotia B0K 1X0  
P (902) 752-1113 F (902) 752-2144



Chief David MacNeil  
Truro Police Service  
776 Prince Street  
Truro, NS B2N 1G9  
P (902) 895-5351 F (902) 897-3270



Chief Don Hussher  
Westville Police Service  
PO Box 923  
Westville, NS B0K 2A0  
P (902) 396-2777 F (902) 396-2779



Chief Delaney Chisholm  
New Glasgow Police Service  
225 Park Street  
New Glasgow, Nova Scotia B2H 5P7  
P (902) 755-8325 F (902) 755-9982

If your complaint concerns the conduct of members of the RCMP please contact the Commissioner for Public Complaints Against the RCMP (CPC) at 1-800-665-6878 (TTY: 1-866-432-5837). Complaints can also be made using the online form on the CPC's website at: [www.cpc-cpp.gc.ca](http://www.cpc-cpp.gc.ca) or in writing to the following address:  
7337 137 Street, Suite 102, Surrey, British Columbia, V3W 1A4

Police Resources in Nova Scotia, 2007

Municipality	Population <sup>1</sup>	Male	Female	Total	Population per Police Officer	Other Personnel	Total Operating Expenditures (2006)
<b>Population (100,000+)</b>							
Cape Breton Regional	103,538	161	8	169	613	112	19,488,259
HalifaxRegional	214,006	403	73	476	450	327	62,097,800
<b>Population (5,000 - 14,999)</b>							
Amherst	9,670	19	3	22	440	10	2,515,084
Bridgewater	8,068	17	3	20	403	12	2,216,310
Kentville	5,891	15	1	16	368	4	1,647,800
New Glasgow <sup>2</sup>	9,409	24	1	25	376	14	2,645,300
Truro	11,390	28	5	33	345	18	3,545,212
<b>Population (&lt;5,000)</b>							
Annapolis Royal	533	3	0	3	178	1	168,102
Springhill	4,158	9	0	9	462	7	971,440
Stellarton	4,829	10	2	12	402	11	1,146,580
Trenton	2,748	6	1	7	393	8	848,046
Westville	3,927	6	0	6	655	3	702,500

Adapted from: Statistics Canada, *Police Resources in Canada 2007*, catalogue no. 85-225-X/E, pages 28, 44.

1. Populations are based on July 1<sup>st</sup> preliminary postcensal populations for 2006 (based on 2006 Census boundaries), Demography Division, Statistics Canada. Populations are adjusted to follow policing boundaries. Populations for 2007 were not yet available at the publishing of the Statistics Canada report.

2. Personnel data for 2007 were not available; therefore 2006 personnel data were substituted. Expenditure data for 2006 were not available therefore 2005 expenditure data were substituted.

**Use caution in comparing forces:** The number of officers may not reflect the number available for general community policing because some officers in certain communities are restricted to specific locations (e.g. ports, airports). Operational expenditures may vary considerably between police services for many reasons.









**Office of the Police Complaints Commissioner**

Sun Tower, 1550 Bedford Highway, Suite 720, Bedford Nova Scotia

Mailing Address:

PO Box 1573 Halifax, Nova Scotia B3J 2Y3

Telephone: (902) 424-3246

Facsimile: (902) 424-1777

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